Tendero, Inc (DBA Cognillo)

Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: SharePoint Essentials Toolkit 2027 (version 12.3), Community, Professional and Enterprise editions

Cognillo Sensitive Data

Report Date: November 2026

Product Description: Windows desktop application for managing Microsoft SharePoint and Microsoft 365: inventory and permissions reports, content copy and migration, link management, and scheduled jobs.

Contact Information: productteam@cognillo.com

Notes: This report covers the SharePoint Essentials Toolkit desktop application. Cognillo's website, online documentation, and the Microsoft sign-in pages shown when connecting to a tenant are not covered. Version 2027 adds a Text size setting (Default, Larger, Largest) and light and dark themes, which can follow the Windows app mode. In

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the WCAG tables, Web and Electronic Docs are Not Applicable because the product has no web interface and ships no non-web documents; exported report files are covered under Authoring Tool.

Evaluation Methods Used: Review of the version 12.3 source code and user interface by the Cognillo product team in November 2026, including measurement of theme text and background colors against the WCAG 2.0 contrast formula. Testing with assistive technology, such as Windows Narrator, has not yet been completed.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

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Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: See section 504	Software: Most controls have visible text. Several icon-only buttons show a tooltip but do not expose an accessible name to assistive technology.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: See section 504	Software: The application contains no prerecorded audio or video.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: See section 504	Software: The application contains no prerecorded audio or video.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: See section 504	Software: The application contains no prerecorded audio or video.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: Not Applicable Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: See section	Software: Grids and tree lists expose rows, columns and headers through UI Automation. Some form fields are labeled by nearby text that is not programmatically associated with the field.

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Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)	504	
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: See section 504	Software: Each view has a single reading order that follows the visual layout.
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: See section 504	Software: Instructions do not rely only on shape, size, position or sound.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: See section 504	Software: Job and check results use color together with text or icons. Some charts and the permission level legend distinguish values by color.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: See section 504	Software: The application does not play audio.
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: See section 504	Software: Most functions work from the keyboard through standard Windows controls. Some navigation and selection elements respond only to the mouse, and some composite elements are removed from the tab order.
2.1.2 No Keyboard Trap (Level A)	Web: Not Applicable	Software: No keyboard traps are known. Focus can be

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Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Not Applicable Software: Supports Authoring Tool: See section 504	moved out of every control with standard keys.
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: See section 504	Software: Toast notifications close after 8 seconds and cannot be extended. The results they report are also shown in the application, for example in History.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: See section 504	Software: Moving content is limited to progress indicators shown while an operation runs, which stop when it completes.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: See section 504	Software: No content flashes more than three times per second.
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: See section 504	Software: Does not apply to non-web software.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports	Software: The main window and dialogs have descriptive titles.

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Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)	Authoring Tool: See section 504	
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: See section 504	Software: Tab order generally follows the visual layout. Some composite panels remove elements from the tab order, so focus can skip interactive content.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: See section 504	Software: Link-style buttons use descriptive text, for example "About this task".
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: See section 504	Software: The user interface is in English and exposes its language to the platform.
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: See section 504	Software: Moving focus does not change context.
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: See section 504	Software: Changing a setting does not change context. Text size and theme changes apply in place.

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Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: See section 504	Software: Input errors are described in text next to the field, for example when a SharePoint site cannot be reached.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: See section 504	Software: Most fields have visible labels. Some fields rely on placeholder text that disappears once a value is entered.
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: See section 504	Software: The user interface is not rendered from markup that assistive technology parses.
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: See section 504	Software: Standard WPF and DevExpress controls expose role, state and value through UI Automation. Several custom and icon-only controls do not expose an accessible name.

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Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to:	Web: Not Applicable Electronic Docs: Not	Software: The application contains no live audio or video.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Applicable Software: Not Applicable Authoring Tool: See section 504	
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: See section 504	Software: The application contains no prerecorded video.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: See section 504	Software: Body and secondary text meet 4.5:1 in both themes (light theme: 14.8:1 and 5.8:1). Muted helper text does not (light theme 3.0:1, dark theme 4.0:1), and some light-theme link and status text is below 4.5:1.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: See section 504	Software: The Text size setting enlarges the whole interface to 108% (Larger) or 117% (Largest), and the application follows Windows display scaling. It does not follow the Windows Text size accessibility setting, and enlarging to 200% depends on Windows display scaling.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: See section 504	Software: Text is drawn as text. Images of text are limited to the product logo.
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool)	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: See section 504	Software: Does not apply to non-web software.

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Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: See section 504	Software: Pages, sections and fields have descriptive headings and labels.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: See section 504	Software: Standard controls show the theme focus indicator. Some custom-styled buttons, menus and list items hide the focus indicator.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: See section 504	Software: All user interface text is in one language.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: See section 504	Software: Does not apply to non-web software.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: See section 504	Software: Does not apply to non-web software.
3.3.3 Error Suggestion (Level AA)	Web: Not Applicable	Software: When an input error is found, the message

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Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Not Applicable Software: Supports Authoring Tool: See section 504	says how to correct it where possible.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Authoring Tool: See section 504	Software: Jobs that change SharePoint content show a summary before they run and ask for confirmation.

Table 3: Success Criteria, Level AAA

Notes:

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Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
1.4.9 Images of Text (No Exception) (Level AAA)	Web:	Web:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web:	Web:
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web:	Web:

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	Standard controls expose their information through UI Automation, but several icon-only and custom controls have no accessible name and status changes are not announced, so some functions cannot be completed with a screen reader.
302.2 With Limited Vision	Partially Supports	Text size setting (up to 117%), light and dark themes, Windows display scaling and Windows Magnifier are supported. Windows high contrast themes are not applied, and muted helper text is below 4.5:1.
302.3 Without Perception of Color	Partially Supports	Most status information uses text or icons as well as color. Some charts and the permission level legend rely on color.
302.4 Without Hearing	Supports	The application does not use audio to convey information.
302.5 With Limited Hearing	Supports	The application does not use audio to convey information.
302.6 Without Speech	Supports	No function requires speech.

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Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Partially Supports	Most functions work from the keyboard. Some navigation and selection elements require a mouse.
302.8 With Limited Reach and Strength	Supports	The application is operated with the standard keyboard and pointing devices of the computer.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Jobs are set up step by step and show a summary before they run.

Chapter 4: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	The product is software only.
402.2.2 Transactional Outputs	Not Applicable	The product is software only.
402.2.3 Speech Delivery Type and Coordination	Not Applicable	The product is software only.
402.2.4 User Control	Not Applicable	The product is software only.
402.2.5 Braille Instructions	Not Applicable	The product is software only.
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	The product is software only.
402.3.2 Non-private Listening	Not Applicable	The product is software only.
402.4 Characters on Display Screens	Not Applicable	The product is software only.
402.5 Characters on Variable Message Signs	Not Applicable	The product is software only.
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	The product is software only.
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	The product is software only.
405 Privacy	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
405.1 General	Not Applicable	The product is software only.
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	The product is software only.
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	The product is software only.
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	The product is software only.
407.3.2 Alphabetic Keys	Not Applicable	The product is software only.
407.3.3 Numeric Keys	Not Applicable	The product is software only.
407.4 Key Repeat	Not Applicable	The product is software only.
407.5 Timed Response	Not Applicable	The product is software only.
407.6 Operation	Not Applicable	The product is software only.
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	The product is software only.
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	The product is software only.
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	The product is software only.
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	The product is software only.
407.8.2 Side Reach	Not Applicable	The product is software only.
407.8.2.1 Unobstructed Side Reach	Not Applicable	The product is software only.
407.8.2.2 Obstructed Side Reach	Not Applicable	The product is software only.
407.8.3 Forward Reach	Not Applicable	The product is software only.
407.8.3.1 Unobstructed Forward Reach	Not Applicable	The product is software only.
407.8.3.2 Obstructed Forward Reach	Not Applicable	The product is software only.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	The product is software only.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	The product is software only.
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	The product is software only.
408.3 Flashing	Not Applicable	The product is software only.
409 Status Indicators	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
409.1 General	Not Applicable	The product is software only.
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	The product is software only.
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	The product is software only.
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	The product is software only.
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	The product is software only.
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	The product is software only.
412.3.2 Wireline Handsets	Not Applicable	The product is software only.
412.4 Digital Encoding of Speech	Not Applicable	The product is software only.
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	The product is software only.
412.7 Video Communication	Not Applicable	The product is software only.
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	The product is software only.
412.8.2 Voice and Hearing Carry Over	Not Applicable	The product is software only.
412.8.3 Signal Compatibility	Not Applicable	The product is software only.
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	The product is software only.
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	The product is software only.
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	The product is software only.
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	The product is software only.
414.1.2 Other ICT	Not Applicable	The product is software only.
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	The product is software only.
415.1.2 Audio Description Controls	Not Applicable	The product is software only.

Copyright Information

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Applies to platform software only.
502.2.2 No Disruption of Accessibility Features	Partially Supports	The application does not turn off platform features such as Narrator, Magnifier or Sticky Keys. It does not follow Windows high contrast themes; its own light or dark colors are used instead.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	Standard controls expose name, role and state. Several icon-only and custom controls do not expose a name.
502.3.2 Modification of Object Information	Supports	Where users can change an object state, such as a check box, assistive technology can change it through UI Automation.
502.3.3 Row, Column, and Headers	Supports	Data grids expose rows, columns and headers through UI Automation.
502.3.4 Values	Supports	Current values of fields, lists and grid cells are exposed.
502.3.5 Modification of Values	Supports	Editable values can be changed through UI Automation.
502.3.6 Label Relationships	Partially Supports	Some form fields are labeled by nearby text that is not programmatically associated with the field.
502.3.7 Hierarchical Relationships	Supports	Tree lists and grouped grids expose their hierarchy.
502.3.8 Text	Supports	Text content is exposed through UI Automation.
502.3.9 Modification of Text	Supports	Editable text can be changed through UI

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Criteria	Conformance Level	Remarks and Explanations
		Automation.
502.3.10 List of Actions	Partially Supports	Standard controls expose their actions. Some custom elements that respond only to the mouse expose no action.
502.3.11 Actions on Objects	Partially Supports	Standard controls can be operated by assistive technology. Some custom elements that respond only to the mouse cannot.
502.3.12 Focus Cursor	Partially Supports	Keyboard focus is exposed for standard controls. Some composite elements are not focusable.
502.3.13 Modification of Focus Cursor	Supports	Focus can be moved by assistive technology through UI Automation.
502.3.14 Event Notification	Partially Supports	Standard controls raise UI Automation events. Job progress and toast notifications are not announced.
502.4 Platform Accessibility Features	Not Applicable	Applies to platform software only.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	The application follows Windows display scaling and can follow the Windows light or dark app mode. It does not follow Windows high contrast colors or the Windows Text size setting.
503.3 Alternative User Interfaces	Not Applicable	The application does not provide an alternative user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The application does not play video.
503.4.2 Audio Description Controls	Not Applicable	The application does not play video.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Partially Supports	Exported Excel and CSV reports keep column headers and sheet names. PDF

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Criteria	Conformance Level	Remarks and Explanations
		exports are not tagged.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Partially Supports	Grid exports to Excel keep column headers. PDF exports do not keep structure as tags.
504.2.2 PDF Export	Does Not Support	Reports exported to PDF are not tagged PDF.
504.3 Prompts	Does Not Support	The application does not prompt users to add accessibility information to exported reports.
504.4 Templates	Not Applicable	The application does not provide templates for creating content.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially Supports	Accessibility features (Text size, light and dark themes) are described in this report and in the application Settings.
602.3 Electronic Support Documentation	See WCAG 2.x section	Online documentation at cognillo.com is web content and is outside the scope of this report.
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Documentation is provided electronically. Alternate formats are available on request from productteam@cognillo.com.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Support can answer questions about accessibility features at productteam@cognillo.com.
603.3 Accommodation of Communication Needs	Supports	Support is provided by email, which works

Criteria	Conformance Level	Remarks and Explanations
		with the user's own assistive technology.

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